Frequently Asked Questions

Virtual DXC Content:

Q: Will you still offer both workshops and sessions?

Yes, the Program Schedule can be found here - https://www.dxcicdd.com/program-2021. Workshops will be released each morning at 9:00 am EDT, a featured presentation will debut at 12:00 noon EDT, followed by oral sessions. Poster sessions will debut on Monday, with a live poster session scheduled on Friday morning.

Q: How long will attendees be given to view conference content?

All conference content will be released according to the Program Schedule from 2 – 6 August and then will be available for on-demand viewing through **1 October 2021**.

Q: Will the DXC Event App work on a tablet, phone, or computer?

The event app can be viewed on all three! When you receive your access code, you will need to download the app on a mobile device to gain access. Once you have the app downloaded to your mobile device, Whova will give you the option to watch presentations on a computer. All you need to do is click on a video, then click "Watch on Desktop Device" and they will email you a link to click on for computer viewing.

Q: Will all presentations be pre-recorded?

Yes, all presentations have been pre-recorded and submitted to conference organizers. There will be some live events scheduled during the week, but all technical content will be pre-recorded and available on-demand.

Q: How do I ask a question if all presentations are pre-recorded?

There is a comment/chat field on the screen for each presentation. Workshop instructors and session presenters are asked to be available for Live Questions and Answers (Q&A) during their scheduled workshop or session time. You can type your question in the comment/chat field and the presenter will be able to respond back.

Q: If I miss the Live Q&A of a workshop or session, will I still be able to ask a question or view the questions that were already asked?

Yes, and yes! You can ask a question anytime you are watching a workshop or session presentation. The instructor or presenter will get back to you, but the response may take extra time if it isn't during the Live Q&A. You can also read through the questions and answers that were asked and answered previously.

Q: How will the poster sessions work?

This year's DXC Virtual Poster Session has been upgraded! Each presenter creates their own poster display, which may include: Pre-recorded introduction video, Abstract PDF, Poster PDF, a link for the live poster session, photos, and presenter(s) profile.

All posters will premiere on Monday, 2 August. On Friday, a Live Poster Session will be held from 9:00 – 10:30 am, EDT. The poster display can be viewed right in the DXC event app, including the live session. If you can't attend the live

session, you can still ask a question or leave a comment in the poster's chat field, and the presenter will respond back to you. Best Poster Awards, including Best Student Poster, will be awarded. All poster content will be available until **1 October 2021**.

Q: What time zone will DXC content be released?

The event content will be released in the United States Eastern Daylight Time (New York/Philadelphia). The Whova App will adjust the agenda schedule to your time zone to let you know when presentations will be made available for you.

Q: Will there be exhibits?

Yes, please visit the Exhibits section of the event app. Exhibiting companies have set up their virtual exhibit booths and will be ready to answer your questions. Feel free to view their pre-recorded video, read their company description, sign up for a promotion or contest, watch a live presentation, and leave a comment or question. Each exhibit booth also has their exhibit staff names listed. If you would like to start a private chat, find their name in the attendee profile and send a message or email outside of the event app. All exhibit content will be available through 1 October 2021.

Attendee Networking:

Q: Am I able to message an attendee/presenter in the event app?

Yes! While on a desktop version of the DXC App, you will be able to view the list of attendees and message one another. While using a mobile device, you will be able to view full attendee profiles in the attendees tab. From there you can start a chat or message with another attendee privately. All attendees, including presenters, exhibitors, DXC Organizing Committee, and conference organizers will have attendee profiles in the app.

Q: Is there any way to meet with someone privately during DXC?

Yes! If there is an attendee, exhibitor, or presenter that you want to meet with privately, you can find their profile in the attendees tab of the DXC Desktop App. When viewing their profile on a mobile device, you can request a meeting time with a Zoom, WebEx, etc. link. That person can either accept or decline your meeting. If they accept, the meeting will be added to your agenda in the app.

Registration:

Q: How do I register for Virtual DXC 2021?

You can register online here - https://www.dxcicdd.com/register-dxc.

Q: How do I gain access to Virtual DXC?

By 30 July 2021, you will receive an email with the access code to DXC 2021, along with a User's Guide that will explain the features in more detail. There will be a test session available in the app; this will allow attendees to familiarize themselves with the app before the content starts to be released. Once you download the Whova App to your mobile device or tablet, you will also be able to access the conference content on your desktop.

Q: Can I share a login with someone else?

No, only one person can be logged in on one device at a time. We require that each attendee register individually and have their own registration login. The key to a successful virtual conference experience will be the networking opportunities in the conference app. Sharing a login will not allow you to get the full experience of talking with other attendees, setting up video chats, asking questions in the workshops and sessions, and more.

Virtual DXC 2021 Code of Conduct Policy:

All participants of the 2021 Virtual Denver X-ray Conference must agree to abide by the Code of Conduct as set forth by ICDD and the DXC Organizing Committee. Recording, copying, or capturing any conference material presented through the event app, Whova, is strictly prohibited. Sharing content with nonregistered users is strictly prohibited. The use of hostile or profane language in the event app is strictly prohibited. Soliciting of products or services in the event app, outside of the virtual exhibit, is strictly prohibited. Participants must agree to be professional and courteous to all participants regardless of gender, age, sexual orientation, disability, race, ethnicity, or religion. Conference participants violating the Code of Conduct risk expulsion and permanent sanction from the conference without refund.